

Mission Statement

ComServ, Inc. enhances the lives of persons with disabilities and their families by expanding opportunities of maximum growth and independence; promoting self-determination in inclusive and diverse environments; engaging in whole person care and health promotion activities and providing services/supports for successfully achieving positive desired outcomes through individualized services, natural supports and participation in the community in which they live.

Vision

ComServ, Inc. will be the provider of choice for individuals with intellectual/developmental disabilities and their families. Services will be developed and operated based on best practices and the current anticipated needs of diverse populations within our community. Resources will be maximized to meet the needs of our community and provide quality, meaningful services. Services will be provided in community settings inclusive of various residential opportunities, day programs, care coordination and individualized services. Services will also be of the highest quality and delivered in the most cost effective, efficient and ethical manner. ComServ will also demonstrate a respect and awareness for the diversity of person's served by providing culturally and linguistically appropriate services. Staff will be expected to conduct themselves in a professional and highly ethical manner and to be a positive role model for persons served. ComServ will strive to employ and retain quality staff that is well trained and compensated at a competitive rate.

Referrals

For referrals or additional information, call 828-438-6026.

COMSERV, INC. A local non-profit company

NORTHERN REGION

OFFICE CBS, Intakes & TCM
Accounting
PO Box 3847
105 Scroggs Court
Morganton, NC 28645
Phone: 828-438-6026
Fax: 828-430-7001
TTY: 828-430-7194

EXECUTIVE OFFICE

HR & TCM Services,
619 Pennton Ave, SW
Lenoir, NC 28645
Phone: 828-757-0209
Fax: 828-757-7406
TTY: 828-757-7098

COMMUNITY SERVICES

CBS & Creative Opportunities
1541 Delta Drive
Gastonia, NC 28054
Phone: 980-320-1753
Fax: 980-320-1756
TTY: 980-320-1757

CENTRAL OFFICE

TCM Services & Staff
Development
785 Hwy 70 SW
Suite 200
Hickory, NC 28602
Phone: 828-325-4926
Fax: 828-261-0048

ICF/IID OFFICE & Gateway Opportunities

PO Box 1080
2419 SW Norwood St.
Lenoir, NC 28645
Phone: 828-728-9288
Fax: 828-726-2996
TTY: 828-728-2831

TCM Services
Southern Region
432 E Long Ave
Suite 2
Gastonia, NC 28054
Phone: 704-215-4316
Fax: 704-691-7026

ComServ has contracts and/or agreements with the following service areas.

Alliance Behavioral Healthcare
Partners Behavioral Health Management
Sandhills
Trillium Health
Vaya Health



Service Options

Since 1990
Expanding Life's Opportunities
for People with Disabilities

Services are provided in the following counties:

*Alexander, Burke, Caldwell, Catawba
Cleveland, Gaston, Lincoln, McDowell*

Tailored Care Management are provided in the following counties.

*Burke, Catawba, Cleveland, Gaston,
Iredell, Lincoln, Rutherford*

Residential Services

ComServ believes that all people have a right to live in the community and be respected as valuable members. We offer a wide array of residential services to provide choice and integration.

Residential Choices

Alternative Family Living: a housing option for individuals that choose to live in a family setting. The family serves as the natural support system, meeting any needs that may arise.

Licensed Group Homes: homes that are licensed by the Division of Health and Human Resources.

- Airpark C, Morganton NC (Four bed-men and women)
- Charles Road Apartments, Shelby NC (apartments, 1 three bed and 2 two beds)
- Ladell Lane, Shelby, NC (six bed home)

Intermediate Care (ICF/IID) homes: for children, men and women who require a more structured environment.

- Chesterfield, Morganton, NC
- Creekside, Lenoir, NC
- Ellendale, Taylorsville, NC (older adults)
- Hartland, Morganton, NC
- Laurelwood, Marion, NC (to age 21)
- Lower Creek, Morganton, NC
- Little River, Taylorsville, NC (older adults)
- Playmore, Morganton, NC

Community Based Services

Adult Day Activity Programs

Adult Day Activity Programs provide a meaningful day experience in a licensed community program. Activities are provided in a group setting as well as one-on-one, depending on need. This program promotes job skills, social skills, self-help skills, daily living skills, independence, leisure skill development, community integration, and supported employment.

Day Activity is provided at the following locations:

- Creative Opportunities, Gastonia, NC
- Gateway Opportunities, Lenoir, NC

Inclusive Five Star Day Care Program

Day Care services are designed to meet the developmental needs of children ages 1-5 in an inclusive setting. Our **NC Pre-K classroom** provides education under a Certified Teachers.

CBRS is a service for children birth to 3 years of age that provides one-on-one services for your child to promote development of cognitive, fine and gross motor, communication, and socialization skills. The service is provided in the home or at the child care center.

Services are provided at *A Place to Grow* in Lincolnton, NC.



Community Based Services

NC Innovations: Innovations is a waiver based program. The waiver helps individuals to develop a more independent lifestyle. The following services are provided through Innovations:

- Day Supports
- Community Networking
- Residential
- Community Living and Supports
- Supported Living
- Respite
- Supported Employment

Tailored Care Management

These services provide care management for individuals who have Intellectual Developmental Delays. The service focuses on behavioral, physical, emotional, unmet resource needs, and social determinants of health. Services are individual specific and consider unique preferences.

Medicaid 1915i Services

- Supported Employment
- Community Living and Supports
- Respite

Medicaid Service

- Long Term Community Supports



ComServ, Inc.